



www.atebreefer.com



Our Values

- **Quality**
Our team is committed to have a professional working attitude and to be resourceful to solve on the spot situations.
- **Standards**
Our team is continuously trained and updated with the latest industry technology to ensure the delivery of services in line with the best practices to help us better services our customers;
- **Efficiency**
In the world of shipping of food, timing is crucial. We make every effort to be prompt in our response to our clients' needs and efficient in our delivery.

Service package profile

1. Pre-Trip Inspections

Inspection of all technical functions and possible visible damage to the reefer unit or generator set. Following this procedure, a single quotation is submitted enabling any repairs to be carried out directly. This is done by our own factory-trained personnel, i.e. with first-hand know-how.

2. Monitoring Inspection

We monitor all reefer containers every eight hour (3 times a day) to improve the quality of service and ensure quick noticing of any malfunction. Records are kept on appropriate sheets and filed daily. Quick and efficient reporting of any problems, with coverage of 24hr repair service.

Ensure that reefer units are plugged and temperatures are checked from the actual temperature set point against the indicated set point. If any damages or suspects that reefer is not working properly, we report to the agent and our reefer technicians are called in to repair the malfunctioned reefer.

We check the working condition of the reefer, for any unusual noise, temperature out of range or any physical damage; every single one of the above could give signs of a fault. Checking the condition of the Partlow Chart, if used up we supplied a new one on top of the other and wind the clock. Before unplugging of units the

reefer clerks recorded the final temperature reading, to give up to date records if need be.

3. Service Calls

Repair of reefer units when loaded in the event of a fault or failure after notification by the customer or terminal. Engineers are on standby 24 hours a day, 7 days a week for this.

4. Off-Hire or On-Hire Inspection

Inspection of all technical functions and any visible damage based on the leasing company's specifications. Following this inspection all repairs are carried out based on an estimate.

5. Warranty and Modifications

Repair or the completions of modifications are dealt with independently within the manufacturer's warranty. Details of this work are notified to the customer/owner of the reefer unit and charged to the supplier. Total cost control for our customers is paramount in our view.

6. Maintenance & Repair Service

In the light of the increasing requirement for technical know-how in the shipping line in the field of Maintenance & Repair, we offer our customers a full-service package including M&R services. This service gives you the option of leaving specific matters wholly or partially in the hands of ATEB. You have the questions, we have the answers.

7. Spare parts

ATEB offers OEM reefer spare parts for any make of reefer containers and are able to supply anything you need from bolts to compressors. We compile kits of spare parts especially for container vessels.

Reefer spare part kits supply on/off board ships

Besides the supply of spare parts on incidental base, we can provide your fleet with spare part kits destined for specific trade routes and all type of reefer containers. We can offer you the logistic service regarding the supply of kits, the coordination, registration and temporary storage.

Our spare parts (kit) activities;

- **On board delivery, collecting, replenishment of spare part kits**
- **World wide supply of all makes of reefer spare parts on board**
- **Claiming of warranty repairs, carried out on board**
- **Collecting and repairing defective high value parts**
- **Storage and controlling property parts and / or kits**
- **Technical assistance to the vessel crew 24/7**

8. Sales of new and used containers & gensets:

- New reefer units
- New or used container boxes
- Used integral reefers (20' & 40' 8.6 and 9.6)
- New integral reefers (20' & 40' 8.6 and 9.6)
- New clip-on and underslung gensets

9. Rental & Leasing of equipment:

- 20' and 40' 8.6/9.6 reefer containers
- Clip-on and underslung gensets